

# How do you know when your message has reached your target?



When it's in the palm of their hand.

## The Economy has slowed down, but why should your business?

When it comes to promoting your cleaners, TextHub delivers something that snail mail and email can't: TRAFFIC! Only TextHub puts your ad in front of a targeted audience ready to react...at a cost far less than you're currently spending. And unlike un-clipped coupons or never-opened emails, cell phone users want to hear from you. Our opt-in process ensures that your promotion is only placed in front of an interested audience.

How can your business benefit from text message marketing?

- Quickly and efficiently test offers, messaging and timing.
- Grow your customer base by offering discounts for signing up.
- Launch viral campaigns, like "Refer a Friend" that provide rewards and create brand advocates.
- Drive repeat business by texting coupons.
- Use ongoing daily and weekly specials to generate business on slower days.

(The following is an example message from a dry cleaner to a customer in its customer base who has opted in to receive notices, such as coupons and special offers.)

Dear Scott... May 11-15 is customer appreciation week. Show this text to receive 50% off. Forward this message to a friend and they'll receive the same great offer! We're open until 7pm M-F.

The value of these customer contacts via text result most importantly in increased customer satisfaction, brand allegiance and increased sales, and efficiency.

## Text Message Fast Facts

- 85% of Americans have cell phones vs. 73% who have Internet access.
- 95% of all cell phones in the US can be reached via text.
- 94% read rate!
- 90% opened within 3 minutes!
- 23% of text campaign messages are forwarded.
- Cost savings up to 500% over direct mail/email.
- Offers sent via text convert 10-20 times higher than either email or direct mail.
- 12% of US mobile subscribers who receive a text ad respond to it.
- Increase customer acquisition by 5-15%.
- Over 84% of US consumers will not leave home without their cell phone.



# Service Plans

Features	Basic \$99/month	Advanced \$299/month	Premium \$999/month
<b>Send Text Messages (SMS)</b> send text messages to all US carriers.	●	●	●
<b>Receive Text Messages (SMS)</b> receive text messages from any mobile number.	●	●	●
<b>Unlimited Messaging</b> send and receive unlimited text messages. <sup>1</sup>	●	●	●
<b>Response Keywords</b> allow your registered users to interact via keywords. <sup>2</sup>	●	●	●
<b>Global Keywords</b> allow external users to interact via keywords. <sup>3</sup>	●	●	●
<b>Text A Reply</b> automatically reply to incoming messages based on a keyword.	●	●	●
<b>Personalize Messages</b> automatically include recipient's name to start message.	●	●	●
<b>Schedule Messages</b> schedule when to send a message.	●	●	●
<b>Text Groups</b> setup recipients in groups for target messaging.	●	●	●
<b>Online Inbox</b> view incoming messages online.	●	●	●
<b>Send Surveys</b> poll your customers and capture the results.		●	●
<b>Branding</b> tag the end of your message with ad or branding message.		●	●
<b>Incoming to Your Phone</b> TextHub will forward incoming messages to you.		●	●
<b>Forward Text Messages</b> automatically forward texts to another # based on keyword.		●	●
<b>E-mail Text Messages</b> automatically forward texts to e-mail based on keyword.		●	●
<b>Post to Web Service</b> automatically post texts to web service based on keyword		●	●
<b>TextHub API</b> connect to TextHub API to send messages, subscribe users, etc.		●	●
<b>Dedicated Number</b> get a dedicated number for sending and receiving messages.			●
<b>Natural Language</b> build natural language responders on incoming keywords.			●

<sup>1</sup> Basic Accounts are limited to 500 subscribed contacts. <sup>2</sup> Users must be active in your numbers list for response keywords to work.

<sup>3</sup> Premium Accounts are allowed unlimited global keywords; Advanced Accounts get 50 free global keywords; Additional global keywords are \$2.95/month